



OUR CUSTOMER CHARTER

Outstanding customer service is at the heart of everything we do.

We will always:

- make no charge to you for the service we provide
- source the best possible deal available
- be open, honest and fair in all our dealings
- keep you updated and informed
- guarantee that there will be no 'hidden extras' (such as bogus finance, admin or delivery charges).

We're here to help so don't hesitate to get in touch if you have any questions.



VEHICLE REQUEST FORM

Please complete all parts of this form and return to Carbon VIP with your photo ID (i.e. a photo or scan of either your driving licence or your passport) and your address ID (if your driving licence displays your current address then we require no further proof, but if the address differs we will need formal confirmation of your current address on one of the following documents: bank statement, council tax, gas, electric, water or landline phone bill).

Employment details

Personal details		Employment details	
Title:	First name:	Occupation:	
Surname:		Employer:	
Date of birth:		Employer's address:	
Contact number/s:			
Email address:		Time with employer:	
Social media handles:		Bank details	
Address and living details (If you have been at your current address for less than 3 years please include your previous address and the length of time you lived there).		Bank name:	
		Account name:	
		Sort code:	
Current address:		Account number:	
		Vehicle details	
Time at current address:		Make:	
Previous address:		Model:	
		Colour choice:	
Time at previous address:		Extras required:	
Homeowner Tenant Living with parents			
Single Cohabiting Married Divorced Widowed		Maximum annual mileage:	
		Preferred length of contract:	





WE LOOK FORWARD TO WORKING WITH YOU.

- enquiries@carbonVIP.co.uk
- **44 (0)7718 088 188**
- https://carbonvip.co.uk
- @CarbonVIP
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 Registered office: 36 College Road, Cheltenham, Gloucestershire, GL53 7HX
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 Conduct Authority (registered number: 820093)

